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islonline

# Work Remotely

ISL Online HQ

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# Introduction

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- ISL Online is a remote desktop solution which allows you to connect and control remote computers (Windows, macOS, Linux).

## 1. Work from home:

-> connect to your office computer and work remotely from any location

## 2. Support your clients:

-> connect to the computer of your client and provide a remote support

# How to start

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- Create your free trial ISL Online account first.

1. Open following sign-up link in browser:

-> <https://www.islonline.com/signup/>

2. Confirm your email

-> You will get the confirmation email after signing-up for ISL Online account

Manual: <https://help.islonline.com/19142/166669>

# You are ready

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- Start your first session with the remote computer.

1. Install ISL Light application on your computer:

-> <https://www.islonline.com/downloads/>

2. Watch following video to understand how ISL Online works:

-> <https://youtu.be/xzd171zQFBO>

Manual: <https://help.islonline.com/19142/161701>

# Work from home (un-attended access)

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- Connect to your office computer and work remotely from any location

1. Install ISL Always On on your office computer to be able to connect anytime without sharing a session code. Watch following video:

-> <https://youtu.be/-VE1dKwWMMFs>

2. Your office computer will be shown on the list of your remote computers and you will be able to connect and work remotely.

Manual: <https://help.islonline.com/44234/>

# Support your clients (on-demand access)

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- Connect to the computer of your client and provide a remote support

1. Open ISL Light application, start the session and share invitation link with your client:

-> <https://help.islonline.com/19199/164124>

2. Your client has to open your invitation link, download and run the ISL Light Client file:

-> <https://help.islonline.com/19201/>

Ways to connect: <https://youtu.be/2NILFnWQmql>

# Everyone from your team

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- If you want everyone from your team working remotely, simply create them usernames.

1. Create users for your team:

-> <https://help.islonline.com/20352/166325>

2. After usernames are created, your team members will get the email notification. They will be able to start working remotely.

User management: <https://youtu.be/mkEhTnXOLJQ>

# Additional information

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- Find additional information on following 2 resources, or simply get in touch with us by email.

1. ISL Online help pages:

-> <https://www.islonline.com/help/>

2. ISL Online video channel:

-> <https://www.youtube.com/user/ISLOnlineLTD/videos>



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We are here to help!

[support@islonline.com](mailto:support@islonline.com)